### ONC/AHIC/HITSP Use Cases Part 1: Alignment with HL7 EHR/PHR Models Part 2: Forward Strategy

HL7 EHR Technical Committee 2 June 2008 Presentation Overview

### Part 2: A Forward Strategy

- Describes:
  - Premises and objectives
  - Health(care) Actions and corresponding Action Records
  - Common EHR record unit, common currency for health records and information
  - Consumer empowerment, engagement
    - Engaged, Participatory
    - Control of Personal Record Access and Use

Presentation Overview

## Part 2: A Forward Strategy, con't

- Describes:
  - EHR Interoperability Requirements satisfied by a specific Implementation Strategy
    - HL7 Clinical Document Architecture Release 2
  - End-to-End Trust Framework w/Traceability
    - Point of Record Origination to each ultimate Point of Record Access/Use
    - Across one or more Points of Retention and/or Interchange
  - Strategy for simplification and acceleration
    - Building Uniformity
    - Engaging Clinical, Business and HIT Experts

# The Premise and A Simple Objective

## Premises

- Patient Privacy and Confidentiality of Patient Health Records are Paramount
  - Record subject controls access, use and disclosure - within legal bounds
- Health Records provide persistent, indelible evidence of Actions taken in health(care)
- Health Record Authors and Users are accountable for their specific Actions

## Premises, con't

- Health Records must be protected by an Endto-End Trust Framework
  - Traceable from Point of Record Origination to each Point of Record Access/Use
- Health Records must be interoperable between and amongst EHR and PHR Systems
- Health Records must be interoperable across, and neutral to:
  - Software products and architectures, technologies
  - Networks

## Premises, con't

- Health Records are the immediate record (documentation) of health(care) and are
  - Integral to work flow and
  - Concurrent to clinical practice
- Health(care) occurs at points along a time continuum
- Health Records document (evidence) health(care) along the same time continuum

# A Simple Objective Ready Adoption

- Facilitate Adoption
  - Make it technology, vendor and product neutral
  - Make it easy to understand
  - Make it easy to implement by small and large alike
  - Make it easy to bring to market
  - Make it applicable to US and international alike
- Simplification Drives Adoption

## Common EHR Currency

- Establish common EHR Currency
  - A common EHR unit of record
- Simplify retention, interchange and protection to a simple common record unit
  - Not 100s of proprietary and pseudo standard formats
  - Not 1000s of message variants (see HL7 v2/v3)
- Simplify interchange triggers to key EHR lifecycle events
  - 10 or 15 record-related trigger events
  - Not 1000s of trigger event variants (see HL7 v2/v3)

# A Simple Objective **Trust Protections**

- Embed Health Record trust protections, ensuring accountability and traceability
  - Consent-based use and disclosure
  - Source System and Author authentication
    - w/Digital Signature
  - Content authentication: original, amended, current
  - Access control: to Access/View Record, to Amend Record
  - Traceable Record Audit Trail encompassing:
    - Amendments, Revision History
    - End-to-End Flow and Custody
    - Lifecycle Events: originate, verify, amend, access/view, transmit/ disclose, receive, de-identify/alias, archive...
  - Attestation of Record Accuracy and Completeness

### A Simple Objective In the HITSP Context

- Be Reproducible, Applicable to all Use Cases
  - 1-day Target: Use Case narrative to complete interoperability specification in one day
- Ensure Foundational Infrastructure for all HITSP Interoperability Specifications
  - Focused on Greatest Common Denominator
  - Ensuring Common (Simple) Core
  - Extended only in the exception
    - When necessary to incorporate isolated use case requirements

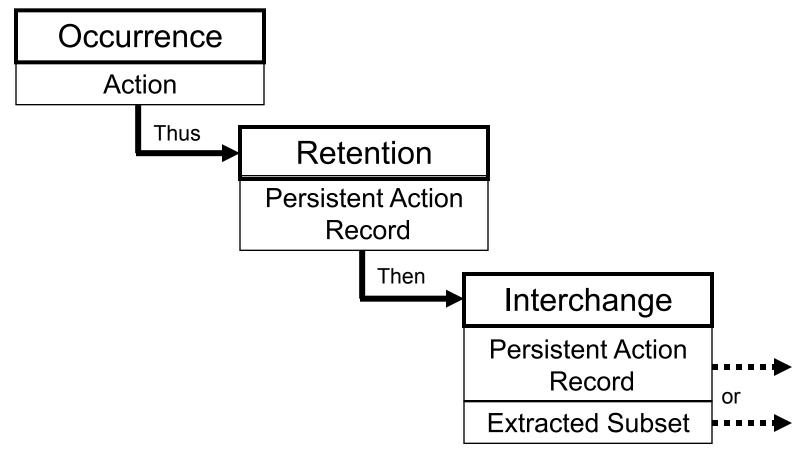
## <u>A Paradigm for Accountability</u> The Action + Action Record

# EHR Interoperability Fundamentals Simple Paradigm

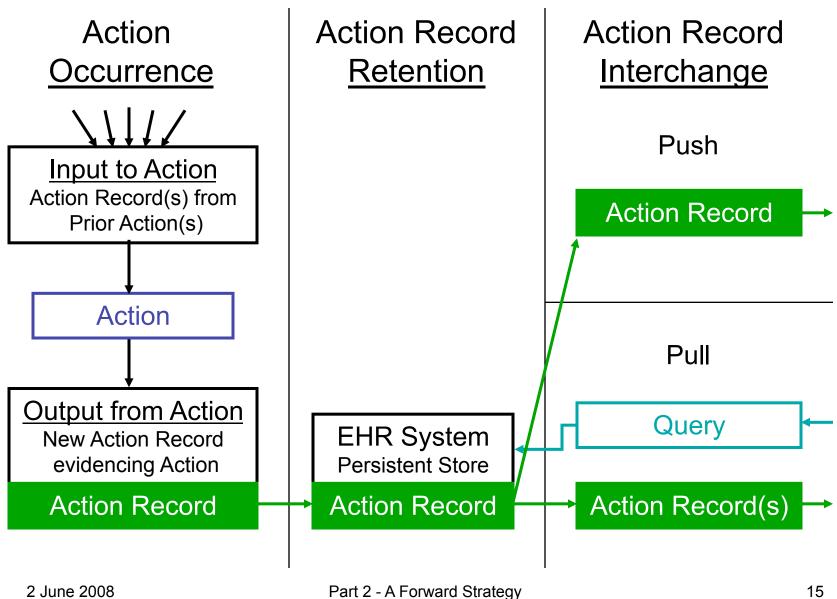
- Start with a discrete unit of service
   <u>Action</u>
- Establish a corresponding EHR unit of record
  - Action Record
- Persist in EHR
  - Action Records = persistent entries in EHR

#### EHR Interoperability Fundamentals

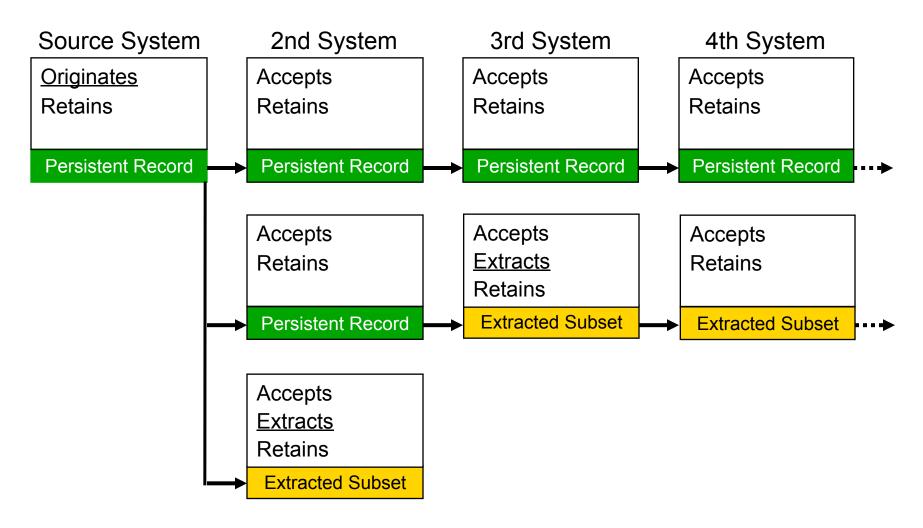
### Occurrence/Retention/Interchange



Part 2 - A Forward Strategy



#### Example Interchange Pattern Persistent Records and Extracted Subsets



# EHR Interoperability Fundamentals

- All health(care) information derives from, or is attributable to, a discrete Action
- The essential context of health(care) information is indivisible from its originating Action
  - Who, What, When, Where

Correlating Health(care) Delivery and the EHR...

Health(care) Delivery	Interoperable EHR
Comprised of discrete Actions	Comprised of persistent Action Records
Action Occurs>	Action is documented by an Action Record in EHR (as Persistent Evidence of Action Occurrence)
Actions have a chronology of occurrence	Action Records have a corresponding chronology
Actions are a common unit of service in health(care)	Action Records are a common unit of record of the EHR

Correlating Action with Action Record...

Action	Action Record
Occurs	Documents (evidences) Action occurrence
Has context <ul> <li>Who, What, When, Where</li> </ul>	Documents Action context
Has facts <ul> <li>Current and historical</li> </ul>	Documents Action facts
Has one or more Actor(s) in role(s) and participation(s)	Documents Actors, roles and participations
<ul> <li>Roles: physician, nurse, pharmacist, therapist, secretary</li> <li>Participations: perform, assist, observe, scribe</li> </ul>	

Correlating Action with Action Record (con't)...

Action	Action Record
Is complete	Documents Action completion
If accountable to a Provider	<ul> <li>Is persistent evidence of Action occurrence</li> <li>Is retained as a persistent EHR entry</li> <li>May be attested as accurate and/or complete</li> </ul>
If consumer initiated	<ul> <li>May be retained as PHR (or EHR) entry - or not</li> </ul>

Correlating Action with Action Record (con't)...

Action	Action Record
<ul> <li>Is an instance: i.e., a discrete act, task or event</li> </ul>	<ul> <li>Is a record instance</li> </ul>
<ul> <li>Is (often) an instance of care or service provided or performed</li> </ul>	
<ul> <li>Is a common convention to describe acts, tasks or events occurring in health(care)</li> </ul>	<ul> <li>Is a common currency for health(care) information <ul> <li>Spanning origination, retention, interchange and use</li> </ul> </li> <li>Is a common unit of record</li> <li>Is a persistent entry in the EHR</li> </ul>

Correlating Action with Action Record (con't)...

Action	Action Record
Is (typically) confidential	<ul> <li>Is a protected unit of record</li> </ul>
	<ul> <li>May be encrypted e.g., while "in transit"</li> </ul>
	<ul> <li>May have embedded access controls</li> </ul>
	<ul> <li>Is auditable as to amendment history</li> </ul>
	<ul> <li>May be auditable as to access, "chain of trust" and custody</li> </ul>
	May be de-identified or aliased

# EHR Interoperability Fundamentals Sample Actions...

- Register Patient
- Admit, transfer or discharge Patient
- Patient Care
  - Examine, assess, observe
  - -Plan care & set goals
  - -Update problem list
  - Order diagnostics, medications or therapies
  - -Provide care
  - -Perform therapy or procedure
  - -Administer medications
  - -Provide nutrition

- Medications
  - -Check allergies, interactions
  - -Dispense, label
  - -Renew, refill
- Specimens
  - -Collect, label
  - -Accession
  - -Analyze, report results
- Schedule exam or appointment
- Refer Patient
- Transport Patient
- Consult w/examination

### EHR Interoperability Fundamentals Sample Actions, con't...

- Remind of:
  - -Scheduled appointments
  - -Periodic screening due
  - Immunizations due
- Notify Public Health Agency
   Forward de-identified records
- Create Summary Record –e.g., CCR, CCD
- Forward Record(s) to PHR on behalf of Patient
- Perform epidemiological surveys

- Create acuity report
- Create staffing summary
- Create bed census
- Extract, report quality indicators
- Test, calibrate instrument
- Repair equipment
- Perform safety and emergency drills
- and many more...

EHR Interoperability Fundamentals Quick Review Each (accountable) Action instance

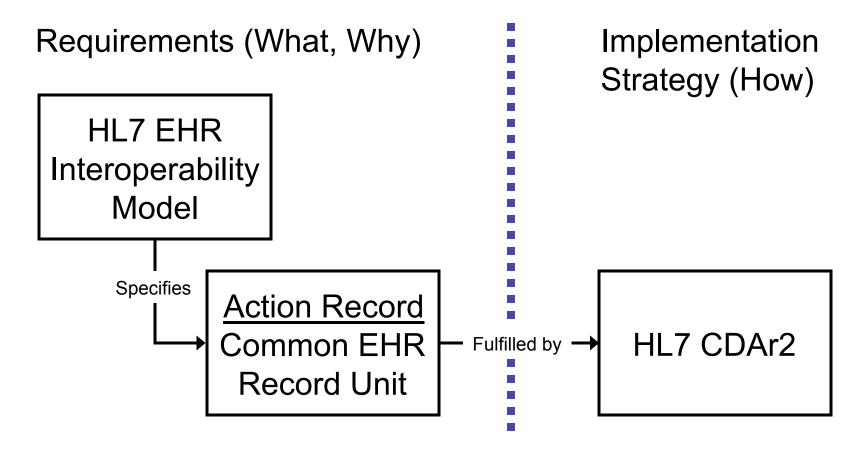
Has a corresponding (persistent) Action Record instance

### <u>From Requirements to Implementation</u> HL7 Clinical Document Architecture Reference Profile for EHR Interoperability

# CDAr2 Re-Purposed for EHR Interoperability Implementable Profile

- Profile of HL7 EHR Interoperability Model
  - Passed Ballot as Draft Standard January 2008
  - Published April 2008
  - Shows how HL7 Clinical Document Architecture, Release 2 (CDAr2) fulfills EHR Interoperability requirements
    - 51 of 56 Action Record (common record unit) requirements currently satisfied by CDAr2 attributes
  - Re-purposes CDAr2 from its exclusive document focus to implement persistent EHR Action Record

### CDAr2 Re-Purposed for EHR Interoperability Requirements Satisfied



# CDAr2 Re-Purposed for EHR Interoperability Why CDAr2?

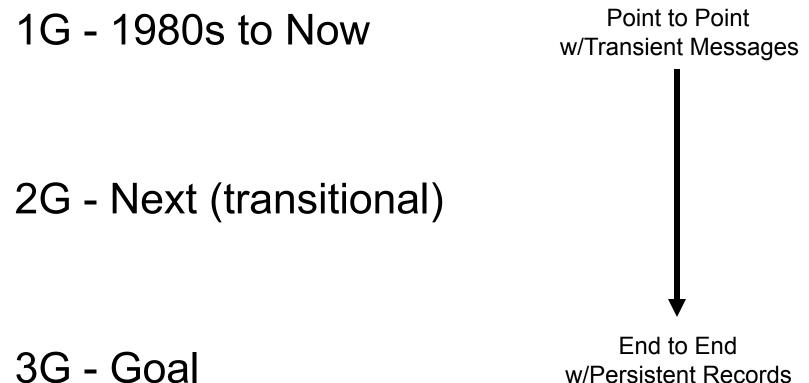
- Mature, deployed standard
- Included in many HITSP Interop Specs
- Proposed for HIPAA Claims Attachments
- Incorporated in IHE XDS/XDR strategy
- Almost perfect fit for EHR Common Record Unit (Action Record) requirements
- Designed as persistent instance
- Ideal persistent object of SOA exchange
- Robust successor to transient message schemes

### CDAr2 Re-Purposed for EHR Interoperability **Trust Protections**

Privacy/Confidentiality Protection	CDAr2 Profile
Consent-based use and disclosure	In development
Source System and Author authentication <ul> <li>w/Digital Signature</li> </ul>	Included
Content authentication: original, amended, current	Included
Access control <ul> <li>To Access/View Record, to Amend Record</li> </ul>	Confidentiality Code (now) Discrete Attributes (future)
<ul> <li>Traceable Record Audit Trail encompassing:</li> <li>Amendments, Revision History</li> <li>End-to-End Flow and Custody</li> <li>Lifecycle Events: originate, verify, amend, access/ view, transmit/disclose, receive, de-identify/alias, archive</li> </ul>	<ul> <li>Included</li> <li>In development</li> <li>Some included, some in development</li> </ul>
Attestation of Record Accuracy and Completeness	Included

## A Forward Strategy

### Generations



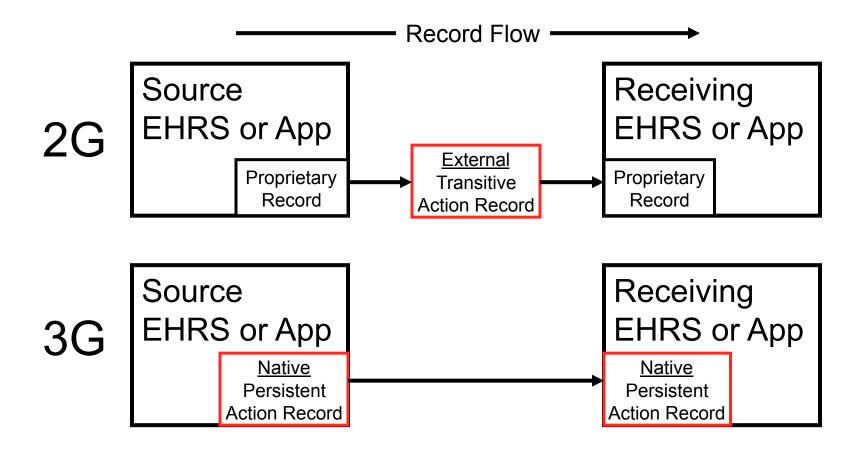
w/Persistent Records

1G - 80s to Now	2G - Next	3G - Goal		
	Action Record external to System architecture	Action Record native to System architecture		
Customized	Uniform	Uniform		
Point to Point	(Back) End-to-End	(Front) End-to-End		
<ul> <li>Transient Messages</li> <li>Originated at System back-end interface, ready to transmit</li> </ul>	<ul> <li>Persistent Action Records</li> <li>Originated at System back-end interface, ready to transmit</li> <li>Digitally signed by System</li> <li>Authenticate-able (traceable) to Originating System</li> </ul>	<ul> <li>Persistent Action Records</li> <li>Originated at System front-end (often at point of care/service)</li> <li>Digitally signed by Author and System</li> <li>Authenticate-able (traceable) to Originating System and Author</li> </ul>		

# Health Information Capture, Retention and Exchange The Transition Forward

1G - 80s to Now	2G	3G - Goal
Transitive, Volatile, Lossy		Persistent, Indelible, Lossless
Incomplete		Complete, As Originated
Piecemealed, Fragmentary		Whole, Uniform
Divergent Implementations		Common Currency, Consistent Exchange

### Transition Strategy External to Native



# Transition Strategy Record Flow

	Source			Receiver		
	Front-end (User Interface)	Internal	Back-end Interface	Back-end Interface	Internal	Front-end (User Interface)
Point of Record	Origination, Authorship	Retention	Transmittal, Disclosure	Receipt	Retention	Access/ Use
Record Flow						
20	Proprietary	Proprietary	Transformed to Standard	Transformed from Standard	Proprietary	Proprietary
2G	••••••		Action Record	Action Record	•••••	••••••
3G	Standard Action Record	Standard Action Record	Standard Action Record	Standard Action Record	Standard Action Record	Standard Action Record

#### Transition Strategy 3G to 2G Record Flow

Point of Record	Origination, Authorship	Retention	Transmittal, Disclosure	Receipt	Retention	Access/ Use
Record Flow						
		3G Source			2G Receiver	
	Front-end (User Interface)	Internal	Back-end Interface	Back-end Interface	Internal	Front-end (User Interface)
	Standard	Standard	Standard	Transformed from <b>Standard</b>	Proprietary	Proprietary
	Action Record	Action Record	Action Record	Action Record	••••••	••••••

# Transition Strategy 2G to 3G Record Flow

Point of Record	Origination. Authorship	Retention	Transmittal, Disclosure	Receipt	Retention	Access/ Use
Record Flow						
		2G Source			3G Receiver	
	Front-end (User Interface)	Internal	Back-end Interface	Back-end Interface	Internal	Front-end (User Interface)
	Proprietary	Proprietary	Transformed to Standard	Standard	Standard	Standard
	<b>\$</b> ******		Action Record	Action Record	Action Record	Action Record

Action Record	2G	3G
Is uniquely identifiable, as to: • Record Subject • Action Has a context: • Who - Record Subject • Who - Record Author • Who - Action Participants • What - Action	At point of record transmittal: • Asserted by System • Digitally signed by <u>System</u>	At point of record origination: • Captured in native Action Record • Digitally signed by <u>Author</u> and <u>System</u>
<ul> <li>What - Action</li> <li>When - Date, Time, Duration</li> <li>Where - Location</li> </ul>		
Is persistent As EHR entry	N/A	Yes, as native Unit of Record (Action Record)

Action Record	2G	3 <b>G</b>
Is indelible	From point of originating <u>System</u> digital signature on	From point of originating <u>Author's</u> digital signature on
May be accessed or viewed: e.g., to recall Action context + facts	No (interface artifact only)	Yes, as native Unit of Record (Action Record)
Is authenticated	At point of original record transmittal, by <u>System</u>	At point of record origination, by <u>Author</u>
<ul> <li>Is authenticate-able, as to source and author</li> <li>By any record recipient, downstream from point of origination</li> </ul>	Yes, to Originating <u>System</u>	Yes, to Originating <u>Author</u> and <u>System</u>

Action Record	2G	3 <b>G</b>
Action Record Is accessible, based on access control rules: • Record access/view • Record amendment	As asserted by Or Based on: • Established busine • Patient/Consumer May be: • Role based • Person or organiza Coverage: • Confidentiality coo whole record or se Reference Profile)	riginating System ess rules or Provider request ation specific le, limiting access to ection (see CDAr2
	<ul> <li>Fine grained, consistence of specific record attracts</li> </ul>	C C

Action Record	2G	3G	
May be attested as to accuracy	Asserted by System, based	<ul> <li>Attested by Author, <u>and/or</u></li> </ul>	
May be attested as to completeness	on algorithm	<ul> <li>Asserted by System, based on algorithm</li> </ul>	
Incorporates audit/trace log, showing: • Amendments and revision history	Asserted by System at back- end record origination	Maintained and updated within native Action Record	
<ul> <li>"Chain of trust" and custody</li> <li>Points in record lifecycle</li> </ul>			

### Audit/Trace Triggers EHR Record Lifecycle

Record Origination and Retention		Record Verification	Record Amendment, Translation	Record Attestation as Accurate/Complete	Record Access, View	Record Transmittal, Disclosure	Record Receipt and Retention	Record De- Identification, Aliasing	Record Re- Identification	Record Archival	Record Loss or Destruction	
	<ul> <li>Action Record</li> </ul>	Action Record	Action Record	Action Record	Action Record	Action Record	Action Record	Action Record	Action Record	Action Record	Action Record	
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Audit/Trace Triggers

Part 2 - A Forward Strategy

# EHR Interoperability Building Uniformity

Aspect of Interoperability*	What is it? Uniformity as Manifest by	Specified as	By Whom?	
Process	Full Integration of Tasks, Work Flows and Information/Record Flows	Actions incorporated in Use Cases	Clinical and	
Semantic	Semantic Meaning, Intent and Context Preserved in Persistent Records		Business Experts	
Technical	Safe and Robust Record Origination, Retention & Interchange	Privacy, Security and Interchange Constructs	HIT Technology Experts	

\* Reference "Coming to Terms" White Paper

#### EHR Interoperability Building Uniformity, con't

Based on national, regional or local requirements:

Construct	Comprising	J
Use Case	Actions	Set of Actions in Typical Sequence
Action		Action Descriptions
Action Record	Attributes	Set of Attributes Pertinent to discrete Action
Attribute (data element)		Attribute Descriptions, including: data type, format, vocabulary

#### EHR Interoperability Building Uniformity, con't

Construct	Specified by
Use Case	AHIC and others
Action	<ul> <li>Standards Developing Organizations</li> </ul>
Action Record Attribute	<ul> <li>Accreditation and Governance Agencies</li> <li>Providers</li> <li>Health Plans</li> <li>Professional Societies/Groups</li> <li>Quality Improvement Groups</li> <li>Public Health Agencies</li> <li>and others</li> </ul>

#### EHR Interoperability Building Uniformity, con't

- Public Registries of:
  - Use Cases
  - Actions
  - Action Records
  - Attributes (e.g., USHIK)

# HL7 EHR Technical Committee **References**

- ONC/AHIC/HITSP Use Case Alignment with HL7 EHR/PHR Models
  - Chapter 1, Year 1 EHR/Lab Results Reporting Use Case
  - Chapter 2, Year 1 Consumer Empowerment/Demographics and Medication History
  - Chapter 3, Year 1 Population Health/Biosurveillance
- HL7 EHR System Functional Model
- HL7 PHR System Functional Model
- HL7 EHR Interoperability Model
- HL7 EHR Lifecycle Model
- HL7 Implementation Guide for CDA Release 2: Reference Profile for EHR Interoperability
- HL7 "Coming to Terms" White Paper
- HL7 EHR System Records Management and Evidentiary Support Functional Profile

### HL7 EHR Technical Committee **Resources**

- EHR TC
  - http://www.hl7.org/ehr