**Care Plan, Plan of Care and Treatment Plan Storyboard:**

**workflow scenarios and use of the three types of plans**

**LCC Perspective:** The only difference between the three plans is the level of complexity:

* A treatment plan is for one health concern/problem. If there are multiple health concerns, there are multiple **treatment plans**.
* When a patient has multiple health concerns or plans from multiple specialists (treatment plans) and there are conflicts between the plans that need to be resolved a **Plan of Care** is created.
* The Care Plan is the accumulation/reconciliation of all treatment plans and plans of care that pertain to a patient. A treatment plan is the child of a plan of care which is a child of Care Plan.

With all this said, it is ok to have a Care Plan for only one health concern/problem with one discipline. The Care Plan is the Treatment Plan and Plan of Care.

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| Scenarios and Actors | Treatment Plan | Plan of Care | Care Plan |
| A 42 yo female patient is newly diagnosed by his PCP (primary care provider)/GP (general practitioner) to have rheumatoid arthritis |  |  |  |
| PCP/GP initiates a treatment plan that includes:  Health concern/problem:  rheumatoid arthritis  slightly overweight  Health goals:  effective pain control  prevent acute exacerbation  effective weight control  self-care participation …  Interventions:  Meds: e.g. NSAIDS, corticosteroid,  Ca++, VitD  Rest, proper positioning of joints …  Follow-up appointment in 4 weeks to  discuss longer term plan of care  PCP/GP discusses health concerns/problem, goals and interventions with patient  Patient agrees to treatment plan | Treatment plan agreed to by patient  and implementation of plan actions (interventions) starts  LCC Perspective: There will be 2 treatment plans as the patient has 2 health concerns)  Each health concern has a treatment plan. Start the patient journey with one health concern (overweight) | nil  LCC Perspective:  1 Plan of Care -  Clinician reconciles conflicts of Treatment Plans into a Plan of Care | Nil  LCC Perspective:  Care Plan is created  (Treatment Plan is a child of Plan of Care which is child of Care Plan) |
| Patient returns to PCP/GP clinic after 4 weeks  Patient is assessed for:  Health status  Progress of health problem  The PCP/GP reviews the previous treatment plan and updates the plan according to new assessment findings  Patient is also assessed for  Longer term management needs including  Needs for other professional care services  Rheumatologist  Physiotherapist  Occupational therapist  Dietitian  Pharmacist  Clinical psychologist  Social worker, etc  The PCP/GP develops a plan of care for management of the patient’s complex health concerns/problems arising from the rheumatoid arthritis  Referral to other health care providers  The patient agrees with the longer term plan of care and referrals to other health care professional as recommended by PCP/GP | Updated treatment plan  LCC Perspective:  Updated treatment plans | LCC Perspective:  Updated Plan of Care  Plan of care for management of complex health problems  LCC Perspective: Plan of Care is created when 2 or more treatment plans need to be reconciled)  + referrals | nil  LCC Perspective:  Updated Care Plan |
| The patient makes appointment with and is seen by the following health care professionals / specialist for assessment and care:  Rheumatologist  Physiotherapist  Occupational therapist  Dietitian  Pharmacist  Clinical psychologist  Social worker, etc  Each health care professional/specialist identifies one or more health concern/problem from his/her perspective, discusses discipline specific treatment plan with the patient  The treatment plans are accepted by the patient (some with modifications)  Each health care professional/specialist produces a progress report that includes relevant components of treatment plan to be sent to patient’s PCP/GP  On subsequent visits, individual health care professional/specialist may discuss with the patient the need to establish plan of care to better manage the health concerns  e.g. the rheumatologist may consider the need to develop a longer term plan of care to decelerate the arthritis progression and to prevent acute exacerbations | Discipline specific treatment plans  LCC Perspective:  or Plans of Care (depending on # of health concerns per specialist)  Progress notes (with treatment plan components) to PCP/GP | Discipline specific plan of care  Progress notes with treatment and plan of care components to PCP/GP  LCC Perspective:  Treatment Plans and Plans of Care need to be reconciled | nil  LCC Perspective:  Care Plan is updated |
| On follow-up visit by the patient, the PCP/GP reviews with the patient progress notes from other healthcare professionals/specialists  PCP/GP revised plan of care according to these inputs  PCP/GP also generates a new treatment plan based on the updated plan of care. The treatment plan contains specific actions such as ordering new diagnostic test(s), adjust meds dosage, prescribe new drug, etc | New treatment plan based on revised plan of care | Revised PCP/GP plan of care |  |
| The PCP/GP also decides that the complexity of the patient’s health concern/problems and the number of health care professionals/specialist sharing the care of the patient requires a tool to better coordinate the shared care  The PCP/GP discusses with the patient the benefits of establishing a multi-disciplinary care plan  The patient agrees with the suggestion and works with the PCP/GP to generate the initial care plan |  |  | Generate Care Plan |
| The patient works with the PCP/GP to invite the team of health care professionals/specialists involve in the care of the patient to further develop the health concerns/problems, health goals and interventions from multi-disciplinary and patient perspectives  Relevant components of plan of care from different healthcare professionals/specialists are brought together and harmonized into the multi-disciplinary care plan:  The health concerns/problems, health goals and interventions are prioritised  Barriers and risks are identified and mitigation strategies agreed upon |  | Harmonization of discipline specific plan of care components into Care Plan | Development of multi-disciplinary care plan |