<table>
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<tr>
<th>Topic ↓</th>
<th>Mandates of External Entities</th>
<th>Mandates of Internal Entities</th>
<th>Actions taken...</th>
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<tr>
<td>1. Clinician Burden - In General</td>
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<td>2. Patient Safety (and Clinical Integrity)</td>
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<td>3. Administrative tasks</td>
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<td>4. Data entry requirements</td>
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<td>5. Data entry scribes and proxies</td>
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<td>6. Clinical documentation: quality and usability</td>
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<td>7. Prior authorization, coverage verification, eligibility tasks</td>
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<td>8. Provider/patient face to face interaction</td>
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<td>9. Provider/patient communication</td>
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<td>10. Care coordination, team-based care</td>
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<td>11. Clinical work flow</td>
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<td>12. Disease management, care and treatment plans</td>
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<td>13. Clinical decision support, medical logic, artificial intelligence</td>
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<td>14. Alerts, reminders, notifications, inbox management</td>
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<td>15. Information overload</td>
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<td>16. Transitions of care</td>
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<td>17. Health information exchange, claimed “interoperability”</td>
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<td>18. Medical/personal device integration</td>
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<td>19. Orders for equipment and supplies</td>
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<td>20. Support for payment, claims and reimbursement</td>
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<td>21. Support for cost review</td>
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<td>22. Support for measures: administrative, operations, quality, performance, productivity, cost, utilization</td>
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<td>23. Support for public and population health</td>
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<td>24. Legal aspects and risks</td>
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<td>25. User training, user proficiency</td>
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<td>26. Common function, information and process models</td>
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<td>27. Software development and improvement priorities, end-user feedback</td>
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<td>28. Product transparency</td>
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<td>29. Product modularity</td>
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<td>30. Lock-in, data liquidity, switching costs</td>
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<td>31. Financial burden</td>
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<td>32. Security</td>
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<td>33. Professional credentialing</td>
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<td>34. Identity management</td>
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<td>35. Data quality and integrity</td>
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<td>36. Process integrity</td>
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<td>37. List Management</td>
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