Consolidated CDA (C-CDA): Support Task Force

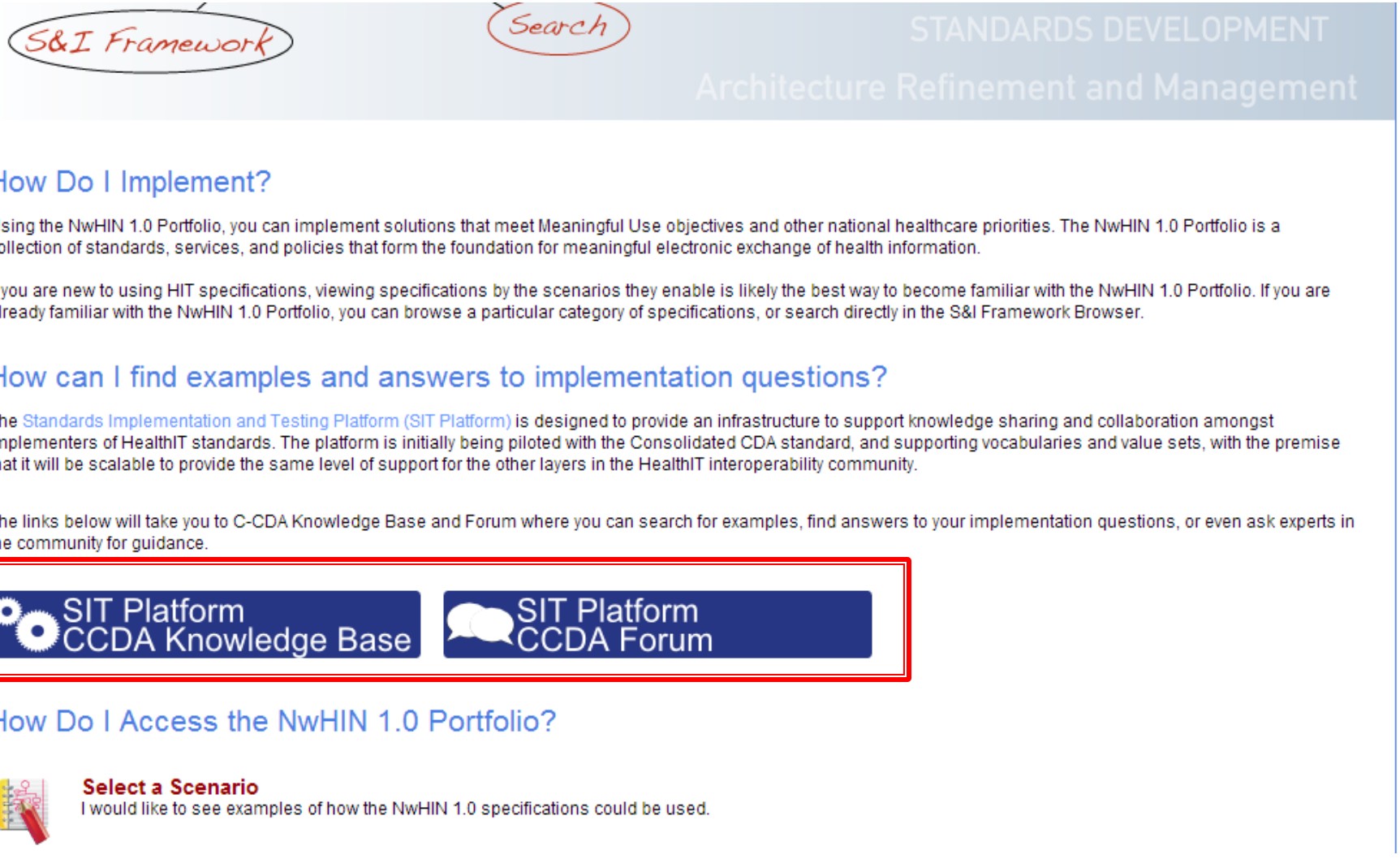
1/31/2013

C-CDA Task Force Agenda

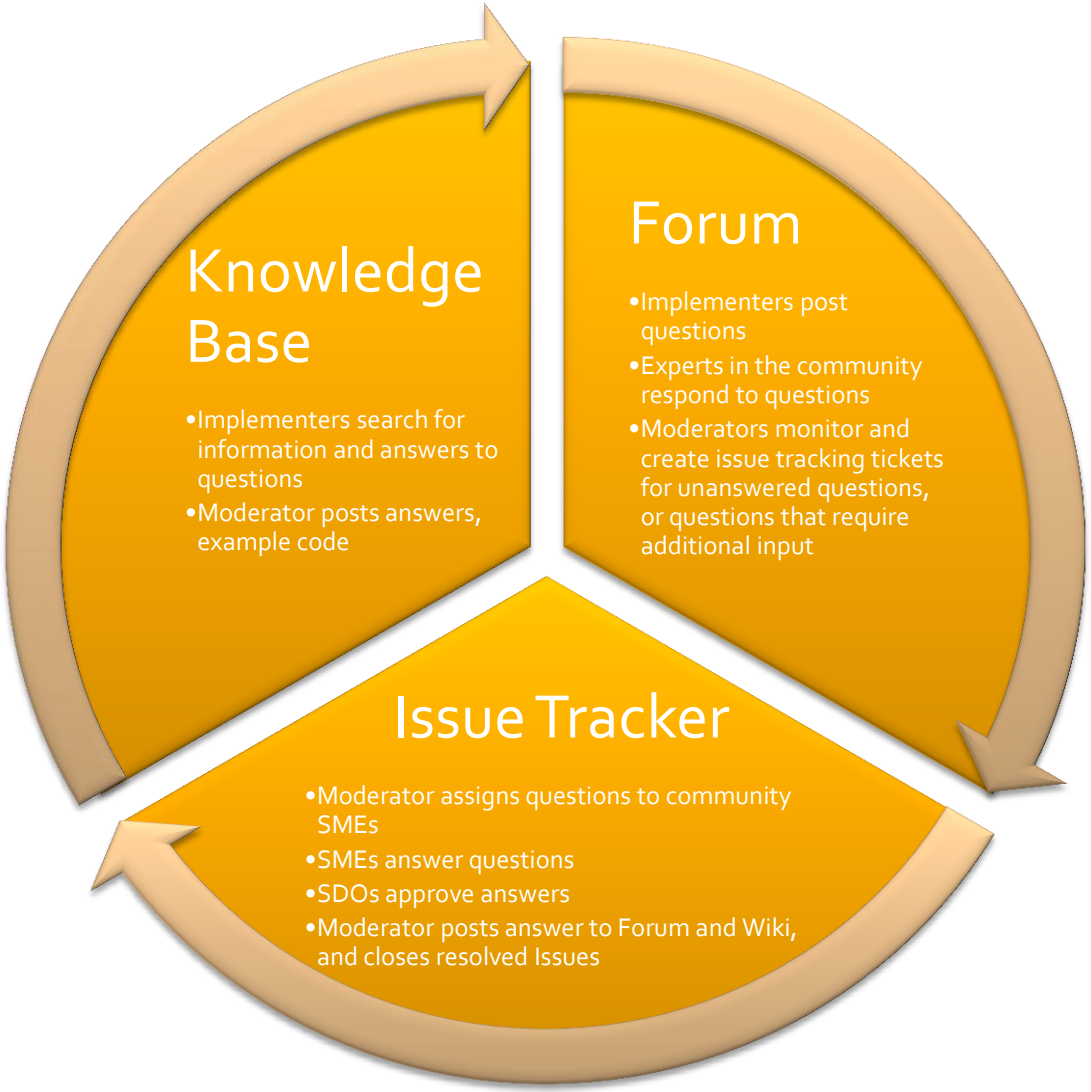
- Welcome
- Encoding the unknown
- Initial support work flow
- Categorizing questions
- Next steps

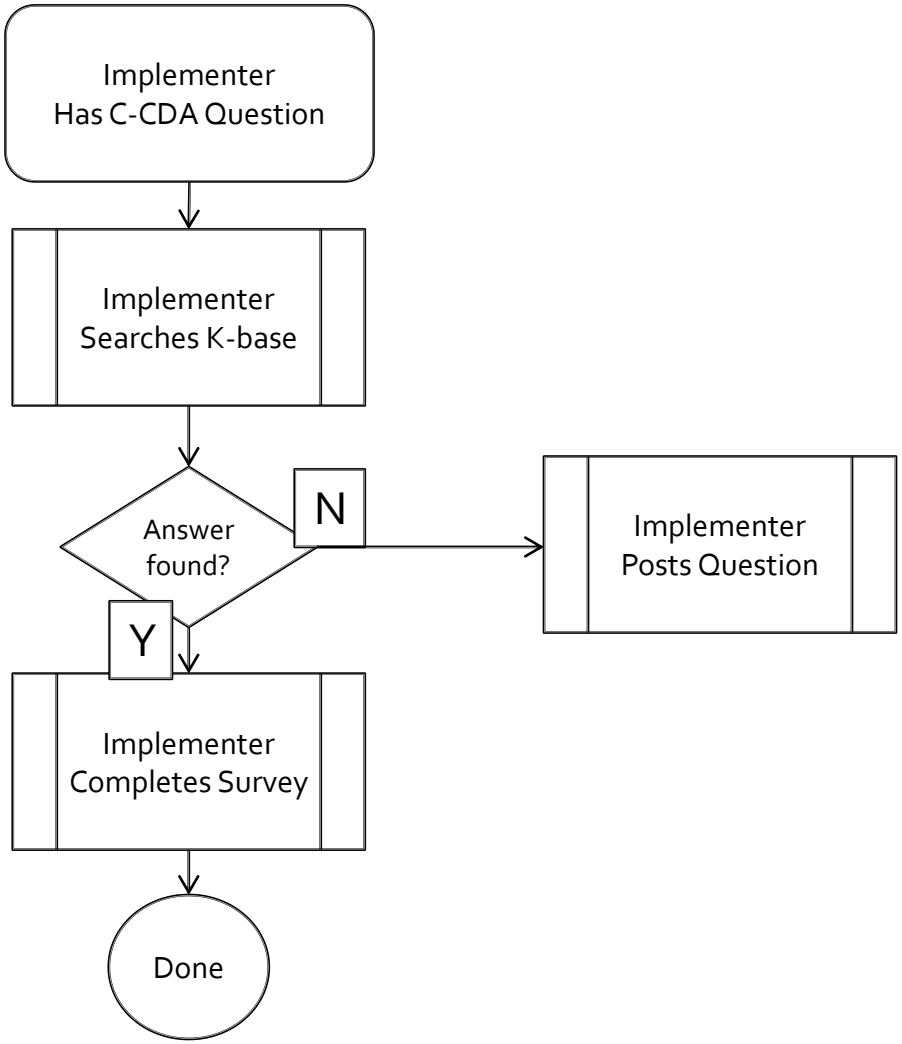
Encoding the unknown

Access from S&I Framework



Standards Implementation and Testing Platform Infrastructure




Implementer
Has C-CDA Question
Implementer
Searches K-base
Answer
found?
N
Implementer
Posts Question
Y
Implementer
Completes Survey
Done

Q-ticket contains:

- Submitter
  - Date of submission
  - Submitter Info
    - Name, telecom phone and e-mail contacts for Implementer
    - HL7 Member number (can be blank)
    - check box to hide identity when posted to K-base
  - Short description to clarify the question
  - Referenced sample(s), if appropriate/provided
  - Single, well-formed question
  - Tagging:
    - CDA RMIM-based classification
    - Template identification: (filling in one, populates the other)
      - Template name
      - Template OID
    - C-CDA Guide heading
    - CDA R2 standard Heading
    - Other meaningful phrase(s)
- Moderator
  - Q-ticket type
    - Link to prior Question/Answer pair which did not meet the Implementer's need
  - Question Owner
  - Status (see Q-ticket state model for possible values)
  - Status Comment (notes)
  - Group with: (list of other similar Q-tickets – used to show the set of questions linked to a single A-ticket)

Q-ticket Types

Q-ticket types:	Initial possible dispositions
Request for C-CDA Clarification	Use process under pilot
C-CDA Errata Report	Escalate to SDWG
CDA R2 Extension Report	Escalate to SDWG
CDA R2 New Feature Request	Escalate to SDWG
CDA R3 New Feature Request	Escalate to SDWG
CDA Request for Specific Assistance	Escalate to SDWG

Q-ticket Status (state model)

State	Classification	Possible transitions
Pending	Status when a Q-ticket as been started, but more information is needed from submitter to complete it as well-formed.	Open – C-CDAT; Open – SDWG; Closed
Open – C-CDAT	Status when Q-ticket is first accepted by task force.	Open – SDWG; Closed
Open – SDWG	Question requires SDWG review. Clear policy is needed when to classify this type.	Open – C-CDAT; Closed
Closed	Status when an Q-ticket has been closed either by finding an existing Answer, or when the closing of an A-ticket triggers the Q-ticket to be closed.	

Contact Information

- Primary SDWG points of contact
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